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To Whom It May Concern:

September 1, 2013

It has been brought to our attention that products manufactured by Cervis Inc. that are approved for use in underground mining applications by Mine Safety and Health Administration, MSHA, have been repaired by untrained and unauthorized facilities. According to Mine Safety and Health Administration guidelines, all products are to be returned to the original manufacturer, Cervis Inc. for repair/service. Cervis Inc. does not authorize repair of our products by any other party. We recommend that any product that has been damaged or is not performing as specified be removed from service immediately and returned to an authorized J.H. Fletcher & Co. facility to be directed to Cervis Inc. for evaluation and/or repair. It is our policy that inspection and/or repair by other parties may result in unsafe operation and is not compliant with current MSHA guidelines.

Regards,

A handwritten signature in black ink, appearing to read "Sean Mulzet", is written over a large, light-colored scribble or watermark.

Sean Mulzet
Operations Manager